

## **Contingent Leader Webinar Questions & Answers**

### **National Order of the Arrow Conference – University of Tennessee**

Question: How do I get youth contingent leaders access in NOAERS?

Answer: *This functionality does not currently exist within NOAERS. Only the Staff Adviser, Lodge Adviser, & Adult Contingent Leader can utilize this functionality.*

Question: I have a youth wanting to know if he can bring his own gear for the mountain biking? I think he is specifically wanting to know about his helmet

Answer: *I would suggest waiting until July when program schedules are confirmed. If the youth is assigned to Mountain Biking you can work with your concierge to connect with the Mountain Biking staff to answer any specific questions.*

Question: apologies if this covered during presentation but 1) what is realistic expected # of attendees at NOAC this year?, 2) what is the largest contingent currently registered (if you cannot give name at least share the # of persons registered for that lodge)...THANKS!

Answer: *We have over 6000 people registered to date. We cannot share information about the individual contingent sizes.*

Question: Can an entire contingent be signed up for the signature session?

Answer: *The entire contingent can attend, but sign up must be done on an individual basis as its not required for entire contingents.*

Question: How do I turn on the roommate request?

Answer: *You can view this guide on how to enable this.*  
<https://noac2022.org/program/roommate-requests/>

Question: Will masks be needed?

Answer: *At this time the answer is no. Here is the current guidance*  
<https://noac2022.org/resources/covid-policies/>

Question: I have one female youth attending how will this be taken care of with roommate? Will she get a single? We are having a hard time getting another female youth to sign up

Answer: *Please follow the guidance in the female attendance policy to work with your council professionals and the National OA office*

Question: Will the opening show include the parade of lodge flaps or will it be a parade of state flags?

Answer: Parade of lodge flaps!

Question: Can noisemakers be used by our contingents briefly before a show?

Answer: The shows staff is requesting this not be the case as it is difficult to control once the show starts. More info to come on arena restrictions that the university may have

Question: Are you going to send out any more of the patches we got after the initial sign up? we had 21 but now have 32 and they are asking about their patch

Answer: Clarification. We won't be sending to staff ahead of time but the remainders will be sending out in the coming weeks. It is based on whether or not your council has paid their invoice for conference fees.

Question: Where do we get information regarding , "The Patch" for the Opening Ceremony?

Answer: If you are referring to the large lodge flap size, it is linked in this slide deck which will be distributed after the call.

Question: Where are criteria for VIA assignment?

Answer: That's totally up to your lodge. In the past, some lodges have elected to choose the youngest Arrowman in the contingent, lodge chief, lodge vice chief or some combination of those. We do encourage you to send your youngest contingent member as one of your representatives.

Question: Can you take us through where in NOAES the contingent leader can make room assignments at the present time? I only see a 'yes/no' option to allow members to choose their roommates. WWW

Answer: You can do this by clicking into a specific member's name from the NOAERS "Member" tab, then you go to the "Event" tab and you can hit the , "Edit" button next to the box with Requested Roommate. Keep in mind, if its enabled to be edited by Contingent Members, they can switch your changes back.

Question: why do we need to add names to the teams at this time? Why can't we just send a team of say 4 when we get to NOAC?

*Answer: This is to ensure that folks don't get double booked into two activities at one time. Without names, we can't add it to their conference schedule and in the NOAC App.*

*Question: Will Lodge chiefs be able to sign up for fun events without having to miss NCOC and other contingent leader events?*

*Answer: Yes, the NCOC does not conflict with many of the open recreation activities.*

*Question: What is the earliest departure time on Saturday morning?*

*Answer: Contingents are welcome to leave however early you'd like on Saturday as long as you follow the check-out procedures which will be shared on site.*

*Question: Is there an activity catalog available that is printable?*

*Answer: Yes, the Program Guide is a PDF document and can be printed via the NOAC website.*

*Question: With all the questions on awards, I find it odd that NOERS/Event Specific Information did not ask if you were a Centurian Award recipient. Why?*

*Answer: We do not have any planned program for Centurian Award recipients so we did not ask the question.*

*Question: Will there be a shuttle to the Goodman Golf Open?*

*Answer: Yes, transportation will be provided.*

*Question: For those who need long sleeves for sun protection, why aren't there quality choices? At a previous NOAC there were nice Columbia SPF NOAC logo stitched shirts. Need better options that provide UV protection.*

*Answer: We can pass this on to our trading post for their information*

*Question: For those who need long sleeves for sun protection, why aren't there quality choices? At a previous NOAC there were nice Columbia SPF NOAC logo stitched shirts. Need better options that provide UV protection.*

*Answer: <https://tradingpost.oa-bsa.org/apparel/shirts/long-sleeve/>*

*Question: Will you make sure the athletics brackets are in the app or at least on the website? We shouldn't have to go across campus searching for the bracket that may or may not actually be posted on a dining room wall.*

*Answer: Yes, there is intentions to share the specific brackets using the app this year.*

**Question: Is the NOAC conference app live?**

*Answer: Not at this time. It will go live in the week leading up to the event.*

**Question: If people do not select roommates will NOAC staff select roommates based YPT standards.**

*Answer: That is correct, we will assign folks within you lodge based on YPT.*

**Question: Is there a way to mail / ship things to the conference that we can pickup when we arrive. Trying to limit how many extra bags we have to pay for on the plane.**

*Answer: Yes, shipping information has been provided in the Contingent Leader guide.*

**Question: Did May 3rd Trading Post Email go to all registered contingent members or only contingent leaders? Assumed it went to all registered members. If not, quick turn around deadline May 13th.**

*Answer: It was sent to all registered delegates*

**Question: Will Female adults that are by them selves be paired up with another female from another lodge**

*Answer: We generally do not do this. They would be put in a solo room. We only would do this if it was mission-critical to the conference's overall capacity.*

**Question: The cell coverage question is for the 6k to 8k numbers of people accessing the app the band width will handle it, will WIFI be available?**

*Answer: UT hosts football games and have thousands of students, so the cell system is typically able to handle the volume. All NOAC participants will have access to wifi.*

**Question: Some of the contingent activities (Ga Ga, Escape Rooms) have the ability to add members but others don't. The ones that don't do we just need to claim with a team name?**

*Answer: Please reach out to [conciierge@oa-bsa.org](mailto:conciierge@oa-bsa.org) with information on the specific event(s) you see this happening on so our team can confirm its setup correctly.*

**Question: So did I hear that right that dining will be further away than normal? Where they are a walk away from the dorm?**

*Answer: Yes, there are centralized dining buildings at UT (2 total) which will accommodate all delegates and they are not too far from the residence halls, but are not in them like at UT. Around a 5 minute walk.*

*Question: how many to a room? 2? or more?*

*Answer: 2 is the most common number and what we accept requests for. There could be rooms that have more people as UT has a variety room styles available.*

*Question: To add to Ron Cowen questions...so unless they did early signup absolutely no more NOAC patches sent? We understood more would be sent later & all could wear on uniform in Jambo patch location. So we need to update our contingent we will not get more? please confirm!*

*Answer: The patches are being sent still on a rolling basis once payments are received.*

*Question: So if my Lodge has 3 female youth Arrowmen attending, there is a possibility that they could all be in the same room.*

*Answer: Yes but not guaranteed.*

*Question: How many people will be assigned to each dorm room*

*Answer: This depends on the room capacity. Most rooms will have two people, but we will use all the beds in a room, some have three or four.*

*Question: Does 2yr age on roommate apply to siblings?*

*Answer: Yes. There are no exceptions of any kind for family members*

*Question: What about the 18-21 year olds? I was told they have to follow the 2 year rule as well. Is this true*

*Answer: Once someone is 18 there is no requirement that the room with someone who is within 2 years of their age*

*Question: What about the 18-21 year olds? I was told they have to follow the 2 year rule as well. Is this true*

*Answer: We generally will keep folks in this age bracket close to their peers rather than putting them with a more senior scouter.*

Question: Are the dorms air-conditioned?

Answer: Yes. All are AC

Question: are any of the dorm rooms w/ bathrooms ensuite (either private bathroom or shared w/ only one other room), OR are all dorms separate bathrooms/end of the hall type setup?

Answer: There is a variety at UT. Some have standard community down the hall style bathrooms while others have the ensuite style you mentioned.

Question: can a married couple room together?

Answer: Yes.

Question: Will the App run on a i-pad

Answer: Yes.

Question: Will we be told before we get to the conference how many participants in a room so we can plan out

Answer: This is not really possible because you may have some delegates in singles, some in doubles, etc. It won't be the same for the entire contingent. We will provide you a roster onsite and we will confirm which building you are in so you can have a general understanding of the building layout.

Question: How early will the airport shuttle leave on Saturday. Our flight is very early - 5 am I think

Answer: We will accommodate all flights on Saturday out of Knoxville (TYS) no matter how early.

Question: we are using a personal charter bus how do we put that down

Answer: There is an option in the system for , "Charter Bus"

Question: If we have more than one person driving, how do we indicate that on the transportation page

Answer: You don't need to indicate each vehicle separately in the travel module in NOAERS, just each mode. So if you are driving five mini-vans, you can just answer once for arrival and once for departure with , "Personal Vehicle" we don't collect vehicle specific information in NOAERS.

Question: Where is the permit purchased from for parking pas

Answer: This deck has a link and there is also information on the NOAC website here <https://noac2022.org/info/parking/>

Question: how much will the charter bus permit cost

Answer: Same price but there is a special lot set aside for buses. That lot is about a 10 minute walk from main campus

Question: Our female youth contingent member is the only female youth so far in my lodge, so there is no one else I can recruit to go to NOAC this year. What am I supposed to do? She has heard that in recent NOACs, odd number male youth have been paired with another lodge's youth member. She has no problem with that arrangement for her, too. Looking for guidance here.

Answer: The female attendance policy will be published in the coming days. Please reach out to the National OA Office & Director if you need further support.

Question: Does the whole contingent need to check in at the same time?

Answer: Not all members need to be present for the contingent to check-in. Only the Contingent Leader needs to be present with all medical forms. However, the NOAERS record must be clear for check-in to proceed.

Question: Will medical forms will be returned?

Answer: They will be available for pick up at the medical clinic, 24 hours before the end of the conference.

Question: Are there day passes if families come to watch competitions - AIA competitions?

Answer: Any attendees on will need to be registered and if over 18 need to have criminal background check and youth protection training. Please reach out to [concierge@oa-bsa.org](mailto:concierge@oa-bsa.org) to discuss as needed. We currently do not have plans to accommodate this request.

Question: When will pictures be taken?

Answer: Pictures won't be formally taken. There will be backgrounds available for contingents to take photos on their own.

Question: What is the latest time we can arrive?

Answer: We will check folks in throughout the entire day Monday, but encourage no later than 4-5pm to ensure you have time to settle, eat dinner, and make it to the opening show.

Question: What is the first meal provided at NOAC?

Answer: Dinner on Monday night.

Question: Will more of the logo patches be sent out before the conference?

Answer: yes

Question: are there still going to be a mascot contest like 2018

Answer: Yes, you are welcome to bring your mascot. There are activities specifically for mascots as well.

Question: Are we limited to 1 team for contingent events?

Answer: The limits are set by the various committees based on the capacity for each activity. We want to let as many contingents as possible participate.

Question: If you rent a vehicle can you get the permit ahead?

Answer: You will be able to buy it right before the conference if needed for a rental. Basic information such as color, state, plate are needed. There is no limit to number of permits or deadline to purchase one.

Question: We will have three vehicles which will be staying in UT during NOAC. Who do I contact about parking permits for these?

Answer: The contingent leader guide has information about where to purchase parking permits

Question: What about Covid testing??

Answer: Current covid guidance can be found at [noac2022.org](http://noac2022.org) currently no testing requirement

Question: Can you explain , "neighborhood location request for the Founders Day type event

*Answer: These are categories for the type of booth you are planning to do. There are details in the Contingent dashboard linked on the "event" tab.*

*Question: We are attempting to figure out our travel plans (we are driving down) what time does everything get started (dinner/show) on the arrival day? We want to backward plan from that time.*

*Answer: Please plan to arrive by 4pm if possible.*

*Question: There were 5 DEI classes and now there are 4. I have 2 people that signed up for all 5 and are asking me what happened to the 5th class*

*Answer: We ended up not having the staff to cover that 5th class*

*Question: If we have a female youth attending, we need a female adult also attending as part of the contingent correct?*

*Answer: Correct. 21 years of age registered with the BSA*

*Question: Please explain the patch issue related to the uniform patch that was sent to the early registrants. Will we receive a patch for those who have registered after the earlier registration closed*

*Answer: Those will be sent in the coming weeks as your council pays its invoice for the additional spots*

*Question: There are a few questions about female Lodge delegates, maybe post a link to the different policies we have to follow. Example, if we have 2 under 18 female youth...and 1 18 year old female. do we also need an over 21 year old female?*

*Answer: Information on female attendance policy will be posted to NOAC2022.org in the coming days and emailed to contingent leaders.*

*Question: if we register a team for an event can we change out names when we arrive*

*Answer: Yes, that will be available to do once schedules are published.*

*Question: Is national only chartering buses to and from Knoxville Tyson (TYS) airport?*

*Answer: Yes*

*Question: What can be brought into the shows at night*

*Answer: This information will be shared closer in to the conference.*

Question: So, we will not be required to prove vaccination or covid test prior to conference

*Answer: not at this time. for most up to date info on covid please visit [noac2022.org](http://noac2022.org)*

Question: We were sent 17 patches for our members but now we have 35 members can we get more patches?

*Answer: They are mailed as payments are recieved.*